

# FAQs

## Elementary Lunch System

**Q: How do students make their meal choices?**

**A: Students are offered a variety of choices in the serving line. Menus are sent home monthly for the students and parents to review.**

**Q: How do families pay for the student meals?**

**A: Funds are added to students' accounts in the following manner:**

- Money can be deposited online at [SendMoneyToSchool.com](http://SendMoneyToSchool.com)  
OR
- Cash or check can be deposited into students' accounts monthly or weekly on Thursday or Friday.

**Q: How do families send money to the school?**

**A: Cash or check are put in an envelope and sent to school with the child.**

**(IMPORTANT: ENVELOPE MUST BE MARKED WITH STUDENT NAME, ROOM NUMBER AND AMOUNT TO ENSURE THAT THE MONEY IS ENTERED INTO THE STUDENT'S MEAL MAGIC ACCOUNT).**

**DEPOSIT BY FAMILY CHECK: ONLY ONE ENVELOPE IS NEEDED! ALL STUDENTS' NAMES WITH AMOUNTS TO GO INTO EACH ACCOUNT MUST BE LISTED.**

**Q: How do students' meals get recorded into the sales register and Meal Magic accounts?**

**A: The cashier rings up the students at the end of the lunch line. Students state their name and the cashier will make sure the student name matches the photo on the sales screen.**

**Q: Can parent's monitor their child(ren)'s Meal Magic accounts?**

**A: Yes, visit the "How to" page on our website and click on the link [Set up a SendMoneyToSchool.com Account](#)**

**Q: Are salad and salad bars available everyday?**

**A: Yes.**

**Q: How many meal choices are available?**

**A: At least 3 meal choices are offered daily.**

**Q: Can students purchase snacks, supers or milks using their Meal Magic accounts?**

**A: Yes.**

**Q: What if I don't want my child(ren) purchasing snacks or supers with their Meal Magic account?**

**A: Please contact the Nutrition Services office (248.682.0394) to have their account flagged to limit or to prohibit these purchases.**

## **IMPORTANT NOTE:**

**PARENTS NEED TO SEND A NOTE TO THE KITCHEN OR CALL THE FOOD SERVICE OFFICE AT 248.682.0394 IF THEY DO NOT WANT THEIR CHILD TO PURCHASE SUPERS AND/OR SNACK ITEMS OR IF THEY WANT TO PLACE A SPENDING LIMIT ON THESE ITEMS. THE STUDENT'S ACCOUNT WILL BE FLAGGED WITH THE INFORMATION.**